How to Order a Commercial/Residential Knox Box

1. Visit www.knoxbox.com

2. Click the red “Buy” Button (Upper right corner of page)

3. Enter “Tamarac” in the “Enter department name” text box and click “Submit”.

4. “Tamarac Fire Dept” will appear in the Department Search; SEE BELOW.

5. Click “Select Department” button to move forward.
   a. **NOTE:** If you do not see this option with our department logo and address, return to the main page and start again. Ensure that you are entering the correct ZIP code and have the correct spelling of the city name.
6. From the selection bar (located above drop-down list) and/or the “Search by Product Number” drop-down list please select which KNOX-BOX® (residential/commercial) option you would like to purchase. (All vary and are based on size/price).
   a. Tamarac Fire Rescue recommends the “KNOX-BOX® 3200 Series” for commercial properties and the “KNOX-BOX® 1650 Residential” for residential properties.

7. After you have made your selection, click the red “Add To Cart” option.

8. Fill out the “Installation Address” form with the appropriate information and click the check box to confirm correct department (Tamarac Fire Dept – TAMARAC, FLORIDA). Select “Submit” when complete.
9. The “Shopping Cart” page will appear with your KNOX-BOX® selection. Ensure that the “Install At” address is correct and select “Submit for eApproval”.
   a. NOTE: You WILL NOT be prompted to pay for your KNOX-BOX® product until it has been approved.

10. A “Login” page will appear. If you have created Login information through the KNOX-BOX® website before enter your email address and password. If not, fill out the “NEW Customers Only” section with the appropriate information. Remember to select “Create Account” at the bottom.

11. The “Pre-Authorization Order Submitted” page will appear once you submit your order for eApproval. You will then receive an order confirmation email with your corresponding order number.

12. An authorized member from the Tamarac Fire Prevention Division will APPROVE/DENY your request. Once this occurs you will receive another email with directions on how to proceed with the KNOX-BOX® ordering process. If you are APPROVED you will then be prompted to pay for your KNOX-BOX® product and it will be shipped to the installation address you entered.

If you have any questions related to the KNOX-BOX® products you should contact the KNOX Company directly at (888) 552-5669 or a member of our Fire Prevention Division at (954) 597-3800.

"Committed to Excellence...Always."