

City of Tamarac

Transportation Services



Transportation is vital. Tamarac Para-transit maximizes independence and provides access to a full range of activities: medical appointments, grocery shopping, social services, meal programs, City of Tamarac Community Center, Commission meetings, pharmacies and local banks.

The Program is available to seniors with no other means of transportation or to persons who are unable to use the existing City of Tamarac Transit system. Service provides special curb-to-curb service for qualified passengers living in the City of Tamarac.

Our goal is to provide a special system of transportation to enhance quality of life and promote independence for those that are disabled or 60 years of age or older.

Aides

If you have indicated on your application that you must have an aide or personal care attendant travel with you, then that person may ride free of charge if they board and exit the van with you.

Social Services

Application may be subject to review and further assessment by the Social Services office and medical note may be requested.

Please take a moment to read the following information regarding Medical and Marketing transportation. The following are some important policies about the service.

- 1) Tamarac Para-transit provides transportation to doctor's offices and supermarkets **WITHIN THE CITY LIMITS OF TAMARAC ONLY.** Unfortunately, we cannot accommodate requests beyond city limits.
- 2) Tamarac Para-transit fees are **\$30.00 for 3 months or \$40.00 for 6 months** per person for unlimited marketing and medical transportation.
- 3) We recommend you mail us a check along with your completed application to:
Tamarac Community Center
6001 Nob Hill RD.
Tamarac, FL 33321
- 4) **No tipping is** allowed! Please observe this policy to ensure your privilege to use Tamarac Para-transit.

MEDICAL TRANSPORTATION: RESERVATION NUMBER 954-597-3649

You will need the following information **EACH TIME** you call to make a Medical Transportation appointment:

- 1) Date/time of appointment
 - 2) Your phone number
 - 3) Doctor's phone number
 - 4) If you need a vehicle that accommodates wheelchairs
- Appointment times are from 8:15 am to 3:00 pm, Monday thru Friday.
 - Please note that if your appointment is at or after 3:00 pm, we may only be able to accommodate you **ONE WAY**.
 - Please call at least **4 to 5 business** days in advance. Space is limited and can fill rather quickly, especially when a Federal holiday is near.
 - If you have any questions on this matter, please feel free to call the transportation Office at **954-597-3649 between 8:15 and 4:00 p.m.**

NOTE: WE ARE NOT AN EMERGENCY SERVICE, if you have a real emergency please call **911**. It is **IMPOSSIBLE** for us to take you the same day that you call.

MARKETING TRANSPORTATION:

- You will be assigned a day/time according to where you live.
- Please do not ask to be changed to different locations as the schedule is done by the physical address of each individual person.
- There may be instances where you will be placed on a wait list if your location is full. Please be PATIENT.
- If you are not happy with the time that is offered to you and you choose to reject that time, you will be placed on the Marketing Waiting List until another time becomes available.

PLEASE NOTE: WE DO NOT OFFER MARKETING IN: KINGS POINT AS THEY HAVE THEIR OWN MARKETING BUSES.

- Once you are assigned a time/route for Marketing, the Transportation Dispatcher will call you the day before your appointment date to confirm your availability. This will eliminate the need for the Driver to stop at your address if you are ill, have another appointment, or are away.
- Unfortunately, we are unable to accommodate day or time changes within the week due to vacation, illness or conflicting plans. We apologize in advance for any inconvenience this may cause.
- YOU WILL **NOT** BE DROPPED FROM THE LIST JUST BECAUSE YOU ARE AWAY OR UNABLE TO GO MARKETING FOR A PERIOD OF TIME.

Please understand that the following **rules** need to be followed when using the **Marketing** service:

- 1) You must be able to shop on your own. If this is not possible, you may bring an aide with you. Please let us know if this will be the case.
- 2) You will have one and one-half (1-½) hours to shop while at Publix. This means you need to do your shopping within that time, wait for us in front of the store at the location specified by the Driver.
- 3) If you plan to be out of town, please notify the Transportation Dispatcher of your return date. Once you return you may resume marketing.
- 4) The Driver will help carry your packages, if needed. This is a courtesy, provided by the City and **no tipping is allowed**, under any circumstances.

We hope you enjoy traveling with Tamarac Transportation. Please let us know how we can best serve you in the future!

Please note the following City Holidays that we are closed and will not provide services:

- Martin Luther King Day
- Presidents Day
- Memorial Day
- Labor Day
- Independence Day-4th of July
- Veterans Day
- Thanksgiving and the Day after Thanksgiving
- Christmas Eve
- Christmas
- New Year's Day

TAMARAC PARKS & RECREATION
Experience it!!



The City of Tamarac

is proud to introduce enhanced Paratransit service!

Additional services include transportation to:
Pharmacies, Banks, Hospitals and Assisted Living locations and the
Library on Commercial Blvd.
(Pharmacy, Bank & Library trips are offered from 12:30 p.m. to 4:00 p.m.)

Listed below are all of the Tamarac banks and pharmacies included in the Transportation Services program.



Pharmacies

Arthur's Pharmacy & Medical Supply
5816 N University Dr Tel: 954-726-1911

CVS Pharmacy
6900 N University Dr. Tel: 954-724-1808
3915 W.Commercial Blvd Tel:954-733-2552
10004 W. McNab Road Tel: 954-718-5093

Publix Pharmacy
5881 N University Dr Tel: 954-721-7800

Walgreen Drug Stores
8801 W Commercial Blvd Tel: 954-721-3832
8790 W McNab Rd Tel: 954-726-6006
6401 W Commercial Blvd Tel: 954-720-9317
8199 N University Blvd Tel: 954-722-0769

Winn Dixie Pharmacy
7015 N University Dr Tel: 954-720-3511

Banks

Bank of America
8200 N University Dr Tel: 954-718-6242
7001 N University Dr Tel: 954-722-0200
5881 N University Dr Tel: 954-721-9978
5900 Rock Island Rd Tel: 954-973-8607

Bank Atlantic
8201 N University Dr Tel: 954-764-3111

Bank United
5779 N University Dr Tel: 954-722-4701

Citibank
5825 N University Dr Tel: 954-720-4235

Sunniland Bank
8199 W McNab Rd Tel : 954-721-4100

SunTrust Bank
7879 W.Commercial Blvd Tel:800-786-8787

Union Planter's Bank
7188 N University Dr Tel: 954-724-2980

Wachovia
7005 N University Dr Tel: 954-786-6184

Washington Mutual Bank
6899 N University Dr Tel: 954-726-7221

For additional information on program specifics and costs contact the
Transportation Office at (954) 597-3649.
Tamarac Parks and Recreation...Experience It!



CANCELLATION POLICY

Please be advised that our Paratransit program has a Cancellation Policy. Members are required to cancel their trips at least 24 hours in advance if they are scheduled for ride. If your call is not answered when canceling your appointment, please leave a detailed voice message. This will prevent us from sending a driver to your home unnecessarily.

Members that have more than three (3) non-cancelled rides within a month (when the driver goes to the home but the member does not go on the trip) will be charged \$20.00 which must be paid before scheduling another appointment.

Please note that we have this cancellation policy in place to be able to better serve you. The drivers' schedules are completed a few days in advance and this will help us to service more passengers.

Thank you for your cooperation. If you should have any questions, please feel free to contact Rose Cure-Persad, Supervisor at 954-597-3643.

**CITY OF TAMARAC TRANSPORTATION DIVISION
NEW PASSENGER APPLICATION**

PASSENGER'S NAME _____ PHONE# _____

ADDRESS: _____ ZIP CODE: _____

BLDG: _____ APT #: _____ SECTION: _____ DATE OF BIRTH: _____

EMERGENCY CONTACT: _____ PHONE: _____

RELATIONSHIP (circle one): CHILD SPOUSE NEIGHBOR OTHER _____

MEMBERS OF HOUSEHOLD	RELATIONSHIP	DATE OF BIRTH
_____	_____	_____
_____	_____	_____
_____	_____	_____

WHAT TYPE(S) OF DISABILITIES PREVENTS YOU FROM USING THE TAMARAC TRANSIT OR YOUR OWN VEHICLE:

- PHYSICAL CARDIO-PULMONARY VISUAL
 DEVELOPMENTAL OTHER _____ NONE

IS THE DISABILITY DESCRIBED ABOVE: TEMPORARY PERMANENT

DO YOU CURRENTLY HAVE A CAR: YES NO

SERVICE REQUESTED:

- MEDICAL TRANSPORTATION ONLY MEDICAL & MARKETING TRANSP.
 MARKETING TRANSPORTATION ONLY

OTHER PROBLEMS _____

DO YOU USE: WHEELCHAIR _____ WALKER _____ CANE _____
CRUTCHES _____ MOTORWHEELCHAIR _____ SCOOTER _____

ARE YOU: HOMEBOUND _____ BLIND _____ OTHER _____

YOU ACKNOWLEDGE THAT YOU HAVE THOROUGHLY READ THE ATTACHED INFORMATION REGARDING TAMARAC TRANSPORTATION POLICIES:

SIGNATURE

DATE