

August 8, 2010

Dear Transportation Member,

Please be advised that due to reductions in our budget, we will be making the following changes to your transportation membership beginning **October 1, 2010**:

- Office hours to make appointments will change to 8:00am to 3:30 pm.
- We will no longer be transporting to banks.
- The last medical appointment will be at 2 pm. If a medical appointment is not done by 3:00 pm then we can only accommodate you ONE WAY.
- If you attend the Community Center, your pick up time will no longer be by appointment; we will be utilizing a shuttle system to go to the Community Center:
  1. ALL morning pickups will be done between 9:00 am and 9:50 a.m. You will need to be ready within this time frame.
  2. There will only be **two** return shuttles leaving from the Community Center and you must choose one:  
12:30 pm or 3pm.
- If your Marketing day falls on a holiday, we will **NOT** be able to reschedule you for grocery shopping during that week. Please plan accordingly.

Although we realize that the above may cause some inconveniences we are happy to have the majority of our services still available to all members. Please note, however, that appointments may be canceled based on operational needs.

We apologize for any inconvenience that this may cause and we will try our best to make this transition as smooth as possible. Unfortunately the above changes cannot be altered or changed due to the reduction in staff.

Thank you for your continued support and understanding. If you have any questions or concerns, please feel free to contact us at 954-597-3649.

Lisette Cruz, Dispatcher

Rose Cure-Persad, Social Services Supervisor

Dania Maldonado, Community Services Manager